CII MEMBERSHIP SERVICES
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Published by Confederation of Indian Industry (CII), The Mantosh Sondhi Centre; 23, Institutional Area, Lodi Road, New Delhi - 110003 (INDIA), Tel: +91-11-24629994-7, Email: info@cii.in; Web: www.cii.in
CII MEMBERSHIP SERVICES

Confederation of Indian Industry
Foreword

Membership services represent the bedrock of the overall CII agenda. Over the years, CII has evolved a wide-ranging portfolio of Member Services, based on continuous dialogue and feedback, tailored to the needs of Members on an ongoing basis. CII offers a dynamic and wide range of service portfolio for the benefit of members.

Policy advocacy, which is a core activity of CII involves taking up economic, trade, sectoral and state level policies with Central and State Governments.

Business Development & International services of CII helps create networking platforms through sectoral business promotion activities across major industry and services sectors, both within the country and for overseas markets.

As a priority agenda, CII assists Member organisation in Community Development by assisting industry to identify and execute corporate citizenship programmes.

CII delivers its Member Services through diverse formats. This includes nearly 500 membership forums supported by a network of 62 offices in India, 8 overseas offices with 1000+ Secretariat, more than 70 Sectoral Councils & Committees, 10 Centres of Excellence located across the country are specialized institutions for providing training, advisory and consultancy services for enhancing competitiveness in quality, energy, green business, sustainability, logistics, food & agriculture, water, leadership and MSME competitiveness, 2 Technology Development Centres for aiding technology transfer & development and 5 Model Career Centres.

The Online Business Resource Centre of CII - myCII delivers wide range of services to Members through online portal www.mycii.in, including information alerts on business opportunities, Government policies, investments, research reports, etc. This enables Members to keep informed about the latest trends in the market and the economy, prepare themselves to meet the future challenges, and take advantage of emerging business opportunities.

This handbook is a compilation of comprehensive suite of CII services offered to Members.

To derive benefits of your Membership with CII, I invite you to take full advantage of CII Membership Services.

Chandrajit Banerjee
Director General, CII
As a Member of CII, India’s leading industry association with over 9,000 direct Members, 68 offices within India and 10 overseas offices, you will find tremendous opportunities to network, voice your opinion, shape policy, and grow your business by participating in national and international Trade Fairs and B2B and B2C meetings besides using CII’s online Trade Facilitation services. CII works closely with industry, Government and civil society for India’s inclusive growth through its intellectual groups, Councils/Committees, Task Forces and Forums to offer a gamut of services and opportunities across sectors and geographies.

CII’s service portfolio includes:

**Policy Advocacy**

1. Representations to Government on Policy / Procedural issues on behalf of Member Organisations through respective CII Committees at the National and State levels
2. Pre and Post Budget Memorandum at the Central and State Government Budgets
4. Interactive Sessions / Problem Solving Sessions on Policy and Procedural issues with key decision makers from various Central Ministries, Departments and State Governments
5. Opportunity to contribute towards National/State Policy reforms through CII National and Regional Committees and State and Zonal Level Panels. Views of Committee members are channelised to Governments
6. Opportunity to be part of various Government Committees / Task Forces on behalf of Indian Industry
7. Advice and guidance on International Trade Policies
8. To represent Export / Technology Transfer / Trade Barriers related issues with foreign Governments through bilateral / joint forums
9. Contribute in framing economic and industrial policies

**Business and Trade Promotion**

1. Buyer – Seller Meetings with PSUs / Large Corporates / Government Agencies
2. B2B Meetings with national and international corporates
3. Pre RFP / Pre RFI Meetings
4. Business Networking Programmes with National and International Business Delegations
5. International Trade / Business Missions / Delegations
6. Access to CII’s online SME Finance Facilitation Centre
7. Participate in focused Sectoral Trade shows for entering new markets
8. Exposure through Study/Technology Missions on manufacturing techniques & operational excellence
9. National and International Trade Fairs
10. Tender Alerts through My CII (www.mycii.in)
11. Online B2B Engagement through My CII (www.mycii.in)
12. Interaction with Embassies / High Commissions
13. Multilateral and Bi-Lateral Business Conclaves
14. Visa facilitation / Passport endorsement service
15. Product Promotion through Industry Catalogue
16. Membership Directory
17. Market Intelligence Reports / Publications
18. Defence & Aerospace Advisory & Consultancy Service
19. Attestation of Certificate of Origin

*Please refer to Annexure II for list of CII Trade Fairs.*
## Enhancing Competitiveness of Indian Companies

CII delivers a customized portfolio of training programmes as well as consultative and advisory services to help member companies build internal competitiveness, enhance capacity and sharpen competencies through 10 Centres of Excellence, Technology Development and Skill Development Centres. Working in tandem with Government, Industry and organizations, CII takes forward a robust agenda to catalyse excellence, innovation, employability and productivity across sectors.

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<th>Services Offered</th>
<th>Focus Areas</th>
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<tr>
<td>1. In-house Training Programmes and Workshops</td>
<td>• Education Excellence</td>
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<td>2. Open Training Programmes and Workshops</td>
<td>• Energy Audits &amp; Management</td>
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<td>3. Sessions on Best Practices</td>
<td>• Food Safety Management Systems</td>
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<td>5. Consultancy / Advocacy Services</td>
<td>• Green Company (GreenCo) Rating</td>
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<tr>
<td>6. Awards &amp; Recognitions</td>
<td>• Green Product (GreenPro) Certification</td>
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<td>7. Visionary Leaders for Manufacturing</td>
<td>• HR Management &amp; Process Development</td>
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<tr>
<td>8. Certificate Course on Manufacturing Excellence</td>
<td>• Hydrological evaluation</td>
</tr>
<tr>
<td>9. SME Clusters on Competitiveness</td>
<td>• Integrated Material Handling and Control</td>
</tr>
<tr>
<td>10. Intellectual Property Facilitation Services</td>
<td>• Innovation &amp; entrepreneurship</td>
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<tr>
<td>11. Technology Facilitation</td>
<td>• Start-ups</td>
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<tr>
<td>12. Online Master Classes / Webinars</td>
<td>• Industrial Safety</td>
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<tr>
<td>13. Product Design Development Programme (DCODE)</td>
<td>• Intellectual Property Rights</td>
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<td>14. Design Registration</td>
<td>• Inventory Management</td>
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<tr>
<td>15. Case Study Presentations / Videos / Compendium</td>
<td>• Laboratory, Weights and Measurement</td>
</tr>
<tr>
<td>16. Online Finance Facilitation for SMEs</td>
<td>• Leadership</td>
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<tr>
<td>17. Manufacturing Tool</td>
<td>• Logistics &amp; Supply Chain</td>
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<td></td>
<td>• Operational Excellence</td>
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<td>• Quality Management Systems</td>
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<td>• Renewable Energy</td>
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<td>• Sustainability</td>
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<td>• Total Cost Management.</td>
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<td>• Warehouse Rating</td>
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<td>• Waste Management and Cleaner Production Process</td>
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<td>• Water Audits</td>
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<td>• Welding Technology</td>
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*Please refer to Annexure I for services offered by CII Centres of Excellence & Annexure III for CII Awards.*
Online Information Services

CII through its online digital platform, www.mycii.in offers a wide range of services to its members to enable them to take advantage of their membership digitally. The online services offered by CII include:

- B2B opportunities
- Business / Industry Presentations (6000+)
- Case Studies (200+)
- CII Directory of Members
- CII Mailbox
- CII Online Business / Expert Communities
- CII Publications / Reports (1600+)
- Customised Newsletters and Alerts
- e-Events / Virtual B2B Events (300+)
- Finance Facilitation Centre
- Government Notification Tracker & Schemes for SMEs
- Investment opportunities
- List of Forthcoming Events
- Online Central & State Policy Tracker
- Online Legal Advisory Service
- Online Master Classes (500+)
- Online Videos (4000+)
- Recorded Webinars (500+)
- Research Papers (150+)
- Special Offers on various services from other CII members
- Tender Information from more than 150+ countries
- e-Attestation of Commercial Documents
- Redemption Module

Members can access the above services through www.mycii.in. These services are also available through CII Mobile Apps available for IOS and Android devices from IOS App Store and Google Play Store respectively.

Publications

To keep members updated on the latest developments on the national and international fronts with respect to economy, industry and trade, CII publishes a large number of focused publications like sectoral reports, research papers, newsletters, magazines, case studies etc. Members can subscribe to these publications or access them through www.mycii.in. Given below is list of some key regular CII publications, newsletters and journals:
<table>
<thead>
<tr>
<th>Periodicals</th>
<th>Periodicity</th>
<th>Published by</th>
<th>Areas of Coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>CII Communique</td>
<td>Monthly</td>
<td>CII Central Office</td>
<td>Monthly journal of CII; captures new CII initiatives, with analysis of contemporary issues, new business models and competitiveness solutions</td>
</tr>
<tr>
<td>CII Business Outlook Survey</td>
<td>Quarterly</td>
<td>CII Central Office</td>
<td>This survey captures the prevailing business sentiment in the country</td>
</tr>
<tr>
<td>Economy Matters</td>
<td>Monthly</td>
<td>CII Central Office</td>
<td>This publication provides and in-depth analysis update on current trends in the domestic and international economy and helps in tracking policy developments and understanding industry dynamics.</td>
</tr>
<tr>
<td>Economy Update</td>
<td>Fortnightly</td>
<td>CII Central Office</td>
<td>Captures latest economic indicators, recent Policy developments and the Markets at global and domestic level</td>
</tr>
<tr>
<td>Multilateral Newsletter</td>
<td>Bi-Monthly</td>
<td>CII Central Office</td>
<td>Provides insight on multilateral and regional engagements of India and Indian industry.</td>
</tr>
<tr>
<td>Policy Watch</td>
<td>Occasional</td>
<td>CII Central Office</td>
<td>This publication focuses on CII’s policy advocacy work undertaken in a particular sector or area, and covers issues and CII recommendations on the same</td>
</tr>
<tr>
<td>PSE Newsletter</td>
<td>Bi-Monthly</td>
<td>CII Central Office</td>
<td>Captures insights on public sector enterprises in India</td>
</tr>
<tr>
<td>Annual Status of Higher Education in States &amp; UTs (ASHE)</td>
<td>Annual</td>
<td>CII Central Office</td>
<td>Provides state-wise analysis of status of higher education in India</td>
</tr>
<tr>
<td>Report on AICTE-CII Survey of Industry-Linked Technical Institutes</td>
<td>Annual</td>
<td>CII Central Office</td>
<td>Provides in-depth analysis of the results of the annual online survey of industry-linked technical institutes</td>
</tr>
<tr>
<td>CII-AIU Report on Trends in Internationalisation of Higher Education in India</td>
<td>Annual</td>
<td>CII Central Office</td>
<td>Brings expert view on latest trends in internationalisation in higher education in India</td>
</tr>
<tr>
<td>India Design Report</td>
<td>Once in Two Years</td>
<td>CII Central Office</td>
<td>The report captures national survey of the Design Industry examining all aspects of the design industry, including design policy, design education, evolution of all the various design disciplines and views from industry.</td>
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<tr>
<td>Periodicals</td>
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<tr>
<td>India Design Book</td>
<td>Annual</td>
<td>CII Central Office</td>
<td>Annual journal of CII aims to cover the key areas where design has gained maximum importance. The focus areas for the India Design Book are:</td>
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<tr>
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<td>• Design Year Book</td>
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<td>• Smart by Choice (Smart City Centric Products and Services)</td>
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<td>• Engineering Design Forerunners</td>
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<td>• Design Educators</td>
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<tr>
<td>Northern Notes</td>
<td>Bi-Monthly</td>
<td>CII Northern Region</td>
<td>Captures activities of CII Northern Region</td>
</tr>
<tr>
<td>PASCHEEM</td>
<td>Bi-Monthly</td>
<td>CII Western Region</td>
<td>Knowledge articles, economy updates and initiatives of CII Western Region</td>
</tr>
<tr>
<td>EnCASe</td>
<td>fortnightly</td>
<td>CII-ITC Centre of Excellence for Sustainable Development</td>
<td>Environmental Compliance and Advisory Service (EnCASe). It is a cost-effective tool for regular/Up-to-Date monitoring and tracking of new and upcoming Environment Legislations in India. This publication enables to understand the Indian regulatory framework for management of Environment and Natural Resources in easy and efficient</td>
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### Community Development

1. Participate in various CII programmes on community development, health care, literacy, education, etc
2. Contribute through National Missions – Swachh Bharat, – Digital India, Skilling India, etc
3. Get involved with important initiatives in the areas of child education, women empowerment, fight against HIV/AIDS, disaster management, etc
4. Avail of opportunities to give back to society such as providing employment opportunity to differently abled people
5. CII offers customized projects to realize company’s CSR agenda, CII also develops and manages high impact projects through CSR Pool Funding
6. Recognizes good practices in CSR through the Business Impact Award and the Woman Exemplar Award
7. Connects companies to verified NGOs through the online platform – SAMMAAN
8. CSR Stories - members can upload share stories/ activities, which can be viewed by all members
9. Members can view and upload information for Corporate - Corporate partnerships for CSR projects to create impact and scale
10. Free access/ registration to CII Foundation Disaster management portal and participate in real time in providing relief (products / services/ volunteers) in the geography of interest
11. Provide conceptualising, interface with Government, identifying implementing agencies, vendors for all national programmes that are in alignment with CII mandate, e.g. Swachh Bharat, Drought, etc
12. All advocacy / sensitisation materials (compendiums, reports, studies, papers, etc.) for members on CSR; Accessibility; Assistive Technologies; Disaster Management; Arts, Heritage & Culture.
**Membership Help Line / Membership Relationship Managers**

<table>
<thead>
<tr>
<th>Region</th>
<th>Name</th>
<th>Title</th>
<th>Company</th>
<th>Address</th>
<th>Contact Details</th>
</tr>
</thead>
</table>
| CII Central Office   | Ms Leena Pandey       | Director - Membership       | Confederation of Indian Industry | 249 F, Udyog Vihar, Phase - IV, Sector 18, Gurugram 122 015 | T: +91-124-4014060-67 / 4592963 (D)  
|                      |                       |                              |                                | F: +91-124-4014080  
|                      |                       |                              |                                | M: +91-9818284879  
|                      |                       |                              |                                | E: leena.pandey@cii.in |                                                      |
| Membership Helpline  |                       |                              |                                | M: +91-99104-46244  
|                      |                       |                              |                                | Toll Free: 1800 103 1244  
|                      |                       |                              |                                | E: membership@cii.in |                                                      |
| CII Eastern Region   | Mr Agnijit Dasgupta   | Executive - Membership      | Confederation of Indian Industry | 6, Netaji Subhash Road  
|                      |                       |                              |                                | Kolkata 700 001  
|                      |                       |                              |                                | T: +91-33-22306240  
|                      |                       |                              |                                | F: +91-33-22306240  
|                      |                       |                              |                                | M: +91-8961214336  
|                      |                       |                              |                                | E: agnijit.dasgupta@cii.in |                                                      |
| CII Northern Region  | Ms Navdeep Kaur       | Director - Membership       | Confederation of Indian Industry | Block No. 3, Dakshin Marg, Sector 31-A  
|                      |                       |                              |                                | Chandigarh 160 047  
|                      |                       |                              |                                | T: +91-172-2605868 / 2607228  
|                      |                       |                              |                                | F: +91-172-2606259  
|                      |                       |                              |                                | M: +91-9815973674  
|                      |                       |                              |                                | E: navdeep.kaur@cii.in |                                                      |
| CII Southern Region  | Mr Ramesh K           | Director & Head – Membership| Confederation of Indian Industry | Prof C K Prahalad Centre  
|                      |                       |                              |                                | 98/1, Velachery Main Road, Guindy, Chennai 600032  
|                      |                       |                              |                                | T: +91 44 42444555  
|                      |                       |                              |                                | F: +91 44 42444510  
|                      |                       |                              |                                | M: +91-8754449611  
|                      |                       |                              |                                | E: ramesh.k@cii.in |                                                      |
| CII Western Region   | Mr Inacio Fernandes   | Deputy Director – Membership| Confederation of Indian Industry | 105, Kakad Chambers  
|                      |                       |                              |                                | 1st Floor, 132, Dr Annie Basant Road, Worli  
|                      |                       |                              |                                | Mumbai 400 018  
|                      |                       |                              |                                | T: +91-22-2493 1790  
|                      |                       |                              |                                | F: +91-22-2493 9463  
|                      |                       |                              |                                | M: +91-9987840430  
|                      |                       |                              |                                | E: inacio.fernandes@cii.in |                                                      |
Annexure I

SERVICES OFFERED BY CII CENTRES OF EXCELLENCE

CII Institute of Quality, Bangalore (www.cii-iq.in)

CII Institute of Quality is the leading authority in Quality Enhancement among organisations and industries. Over the past century, CII has provided Indian Industries with the support, systems and tools to make a mark in the competitive world. It is realised that the best way to enhance an organisation’s competitiveness is through the quality route.

CII IQ has tied up with several international organisations to bring their best practices to India. It has helped several organisations improve their Total Quality Management Systems besides helping them win recognitions such as the Deming Prize and the Japan Quality Medal.

- Business Excellence Initiatives: The BE vertical, besides being the process owner of the CII-EXIM Bank Award for Business Excellence, Star Icon Recognitions for SMBs and BE Star Recognition Awards has offerings on Benchmarking Projects, Strategy Deployment Workshops, Strategy Assessments, Excellence Competition and Customizing Management Framework, to establish organisational excellence within organisations. BE Assessor Training; BE Awareness Training; BE Upgrade Training; Consulting Services; BE Refresher Training; Business Excellence Facilitator Training help build excellence.

- Total Productive Maintenance: Advisory in achieving high level of productivity, increasing production and reducing cost to build World Class’ Manufacturing Capability in Indian Industry with future ready factories comprising a critical mass of change leaders. Kaizen Competitions, TPM Excellence Awards help build capacity and capabilities especially in the SMB segment.

- Quality Management Systems: Lead Assessors Course for Quality Management; Internal Auditors Course – ISO 9001:2015, ISO TS16949; Strengthening MR Skills – Compliance to Excellence; Workshop on Organizational Maturity through self-assessment tools; Enterprise Risk Management; Workshop on Accreditation Criteria for Inspection Bodies based on ISO 17020:2012; Workshop on Internal Auditing for Inspection Bodies based on ISO 17020:2012; Consulting services for Quality Management; Consulting services for Inspection bodies; Design & Establish Business Quality Systems; Building Capacity and enhancing competitiveness through Quality Standards; Core Tools Training - APQP, PPAP, FMEA, SPC and MSA; Global 8D – Problem Solving; ISO 31000; CII Certificated Quality Professional’ (CCQP). Facilitate MSMEs Adopt a Zero Defect Quality Culture; Handholding and Consultancy.

- Laboratory, Weights and Measurement: Laboratory Management & Internal Audit as per ISO / IEC 17025:05; Workshop on Uncertainty of Measurement in Testing & Calibration; Awareness Programme on Laboratory Management - ISO / IEC 17025:2005; ISO 15189; ISO 17065; Workshops and Training
Programmes on the Legal Metrology Act 2009 & Packaged Commodities Rules 2011; Consulting services for Laboratories. The National Conclave for Laboratories partnered with NABL is a national reference point for this segment.

- Lean Six Sigma & Operational Excellence: Build Lean Six Sigma Capabilities in Industry at various levels ranging from Green Belt to Master Black Belt; Consulting Services to enable build mass of Operational Excellence Change Leaders; focus on SMB’s. National and Regional level competitions, facilitators certification and best practices missions help establish best practices in operational excellence.

- Education Excellence Initiatives: School Excellence Programme; Enhancing Educational Processes Effectiveness for Excellence; Quality School Leadership Programme; Establishing Quality Management Systems in Schools - ISO Route; Enhancing School Excellence through Accreditation Route; Creating Learning Schools; Planning for Excellence; Cleaner and Safer Campus- 5S approach; Problem Solving Approach- The TQM way; Quality tools for school improvement; Establishing Performance Standards in Schools; Counselling Services. CII IQ Education Framework for Performance Excellence adapted from the Baldrige Excellence Framework, provides a framework to enable education institutions attain excellence.

**CII Sohrabji Godrej Green Business Centre, Hyderabad (www.greenbusinesscentre.com)**

CII-Sohrabji Godrej Green Business Centre (CII-Godrej GBC) was established in the year 2004, as CII’s Developmental Institute on Green Practices & Businesses, aimed at offering world class advisory services on conservation of natural resources. The Green Business Centre in Hyderabad is housed in one of the greenest buildings in the world and through Indian Green Building Council (IGBC) is spearheading the Green Building movement in the country

Services being offered by CoE

- Green Building Services
- Energy Management Services
- GreenCo (Green Company) Rating System
- Green Product (GreenPro) Certification
- Renewable Energy Services
- Waste Management Services
- Cleaner Production Projects
- Green incubation & entrepreneurship
- Green Education
- Green Financing
- Greening of Consumer products
A single point of reference for addressing the MSME needs for achieving excellence in manufacturing, building OEM connect and integrating with the global supply chain through CFC’s specialised services:

❖ **Manufacturing Excellence:**
   - Enhancing Competitiveness through CII Cluster Approach for business excellence.
   - In-company Consultancy assignments.
   - Awards and Recognition through best practices competitions.
   - Capability development through Workshops, Training Programmes, Industry Missions.

❖ **Energy Management:**
   - Detailed Energy Audits & end-to-end solutions on energy efficiency.
   - Facilitating MSMEs through implementation of Government (WB-BEE-SIDBI, etc) funded projects for energy efficiency.
   - In-company Consultancy assignments.
   - Handholding MSMEs for technology assessment & implementation of energy efficient systems.
   - Awards and Recognition
   - Capability building through Training Programmes / Workshops

❖ **Corrosion Management:**
   - Corrosion Audits of industry
   - In-company Consultancy assignments.
   - Developing anti-corrosion managers through Corrosion management courses
   - Capacity building Training Programmes & Workshops
   - Guiding industry by anti-corrosion publications

❖ **HR Management:**
   - HR Audit & Systems review
   - In-company Consultancy assignments
   - Awards and Recognition
   - Training & Skill Development
CII Institute of Logistics, Chennai (www.ciilogistics.com)

At CII Institute of Logistics, we create a platform for the Industry to gain more insights into the emerging trends, industry specific problems of national importance and global best practices in logistics & supply chain management. We enable the industry to cut down the transaction cost, increase efficiency, and enhance profitability and enable to sensitize and bring solutions to macro level issues.

- **TCM Maturity Model assessment and certification**: TCM Maturity Model assessment and certification
- **Advisory Services**: Supply Chain Maturity model, Warehouse Assessment & Certification WAREX, Supply Chain Professional Certification SCMPRO, In-house customized Corporate Training program, Market Research & Feasibility studies related to Supply Chain
- **Training**: Organizes Corporate Training Workshops across the Country
- **Skill**: To execute skill training programs for fresher’s from underprivileged community and to support them with a better livelihood through a job and to enhance employability of existing work force in logistics industry through up skilling programs.
- **Events and Conferences**: To bridge the gap between the stake holders and the government and to address need for effective policy change & organizes events and conferences across the country in the areas of logistics and supply chain.

CII Naoroji Godrej Centre of Manufacturing Excellence, Mumbai (www.manufacturingchampions.in)

To be recognised as an International Centre of Excellence passionately fostering competitiveness and excellence to create a global manufacturing hub in India.

The CII Naoroji Godrej Centre of Manufacturing Excellence, recognising the national importance of India”s Manufacturing Sector to a vibrant, growing and sustainable economy

- Training & capacity building through short term training programmes focused on developing people potential, Finance, Taxation, Risk Management, Marketing & Sales, Operations Management, Supply Chain, Industrial Safety, Welding, Hydraulics & Pneumatics, etc.
- Offers customised training programmes for companies
- Intensive Programme on Manufacturing Excellence to develop fast track Middle Level Manufacturing Managers
• Modular Programme on “Efficient Production Management” for Supervisors and Front Line Managers
• Conducts CII-BCG Growth Index Survey
• Future of Jobs Initiative
• Promoting a Culture of Safety through Task Force on Industrial Safety
• Programme for Visionary Leaders for Manufacturing / Champions for Societal Manufacturing (VLFM/CSM)

CII ITC Centre of Excellence for Sustainable Development, New Delhi (www.sustainabledevelopment.in)

The environment is suffering as are the people. In light of this, sustainability has become a major concern for businesses. It pressurizes them to adapt accordingly so that their practices meet the need of the changing environment.

That’s where we come in. We nurture companies to compete, expand opportunity and excel in today’s dynamic business environments.

SERVICES

Integrated Management Systems
Training (in house and open house)
a) Lead Auditor Energy Management Systems (ENMS)
b) Lead Auditor EHSMS
c) SHE regulatory course (new service)
d) Waste management (new service)

Consulting
a) Design and implementation of various management systems (ISO 9001, 14001,45001,50001)
b) Safety, energy and water audits

Corporate Reporting
Training – GRI, Integrated Reporting, BRR and Non-financial disclosures
Consulting (In-company)- all non-financial disclosure-based reports:
a) Sustainability Reporting, Integrated Reporting.
b) Sustainability management frameworks
IBBI
Research and advisory services
a) Biodiversity Need Assessment
b) Natural Capital Profile
c) Natural Capital Action Plan
d) Ecosystem Service Matrix (ESM)
e) Natural Capital Valuation (NCV)
f) Biodiversity Indexing of the sites and corporate levels

Climate Change
CAP 2.0 – recognition and capability enhancement programme for business to become climate resilient. Based on a CII climate-maturity model and using the principles of business excellence framework, the programme helps businesses to contract climate risks and exploit market opportunities.

Training
a) CAP Assessor Training – building capacity in the area of climate change and in order to create a resource of professionals for assessment of CAP 2.0. Enhances capacities and capabilities on climate action, adaptation and mitigation and gaining practical experience and assess a company on climate action.
b) GHG Inventory Training

Consultancy (In house)
a) Carbon sequestration
b) Climate change risk and opportunity assessment
c) Designing a climate strategy
d) Company carbon foot printing
e) Internal carbon pricing
f) Science based targets
g) Task Force on Climate Related Disclosures (TCFD)

Siemens Integrity Initiative
Offers services to promote and support systemic intervention in the following areas.
a) Anti-bribery
b) Ethics
c) Code of conduct
d) Vigil mechanism
e) Dialogue with stakeholders and responsible businesses
f) Good governance frameworks like ISO 37001, ISO 26000 and IS 16010.

**CII-ITC Sustainability Awards**

The Awards recognize and reward excellence in businesses that are seeking ways to be more sustainable and inclusive in their activities. The Awards measure performance and provide detailed feedback for opportunities to excel.

Training – CII Certified Sustainability Assessor Programme. This is for professionals to provide services to business in the area of sustainability these assessors are competent to drive excellence in sustainability in companies.

**Business and Human Rights**

Members of this initiative get support to

a) Conduct due diligence of human rights in business value chain
b) Achieve SDGs with human rights implications
c) Improve disclosures on human rights in corporate reporting


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**CII-Jubilant Bhartia Food and Agriculture Centre of Excellence, New Delhi (www.face-cii.in)**

The CII Jubilant Bhartia Food and Agriculture Centre of Excellence (CII-FACE) is charged with the mission to improve the competitiveness of India’s agriculture & food processing sector, by catalyzing innovation, building capacity and enhancing productivity across the agriculture and food value chain, ensuring food security and inclusive growth.

- Consultancy & Gap Assessments on Food Safety Management Systems, Regulations Schedule 4, Sectoral GHP, GMP, HACCP, ISO 22000, GFSI FSMS like FSSC 22000 and assessment of Change Management Initiatives by CII-Jubilant Bhartia Food and Agriculture Centre of Excellence

- CII-Jubilant Bhartia Food and Agriculture Centre of Excellence & Collaborative Certificate courses with IIT, NIFTEM, Spices Board, QCI, MoFPI, FSSAI, AOAC, Vimta Labs.

- Cluster Development programs by CII-Jubilant Bhartia Food and Agriculture Centre of Excellence for Primary
CII Membership Services

- Producers on Good Agricultural Practices based on Global Gap in exports potential 14 F/V across 15 states in partnership with APEDA, State Governments and State Agri Universities.

- CII Award for Food Safety: Training and Maturity Assessments on Food Safety, sectoral practices, Change Management Initiatives from CII-Jubilant Bhartia Food and Agriculture Centre of Excellence.

- CII ColdChain Awards: Maturity assessment on best practices and improvement initiatives in cold chain. Commodity specific value chain assessments and implementation roadmaps.

- Access to markets - developing market linkages for procurement through farmer producer companies.

- Establishing and/or strengthening Farmer Producer Organization (FPO) with respect to identified value chains and geographies through an end-to-end business consortium approach.

- Strengthening linkages across the agriculture and food value chain with an objective of reducing spoilage, increasing value adds and farmer incomes.

CII Suresh Neotia Centre of Excellence for Leadership, Kolkata (www.cii-leadership.in)

CII believe that, in order to succeed, India needs to achieve sustained inclusive growth and competitiveness. The quality of leadership and human resources is a key requirement and will play a significant role in achieving excellence for India.

The CII-Suresh Neotia Centre of Excellence for Leadership will serve as a facilitator for development of leaders, thereby promoting economic and industrial growth in India

1. Training and Education:
   a. Long Duration, Technology Based, Application Oriented, immersive & certification programmes:
      • Young Leadership Development Programme
      • Certified Leadership Development Programme for First Time Managers
      • The Goldratt TOC Holistic Management Program

2. Masterclasses:
   a. Masterclass format utilized to facilitate sessions led by subject matter experts for professionals across various segments within an organization.

3. Strategy Sessions:
   a. Industry Gurus share knowledge on strategic planning process for CEOs and CXOs
4. **Knowledge Platforms:**
   a. Knowledge creation conferences and panel discussions organized on a range of topics for Building Leadership Capabilities of professionals.

5. **Leadership Dialogues:**
   a. Leadership debates and Leadership orations: Political, corporate, and educational

6. **Awards and Assessments:**
   a. CII HR Excellence Awards - recognizes organizations displaying exemplary performance and practices in the domain of HR

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**CII Triveni Water Institute, Gurgaon (www.cii.in)**

CII-Triveni Water Institute (CII-TWI) is a unique institution where government, industry, and civil society have partnered to address water-related issues in a holistic manner. CII-TWI operates from satellite offices located across the country that include Jaipur and Bangalore. Guided by an Advisory Board comprising members of national and international repute, the Institute has developed strong internal governance mechanisms that provide clear directions to its operations, partnership development, and management.

To transform water conservation and management in India by changing the mindset and behaviour of stakeholders resulting in more effective and sustainable water management practices at the grass root level. Guided by an Advisory Board comprising of members of National and International repute, the Institute has developed strong internal governance mechanisms that provide clear directions to its operations, partnership development, and management.

- Water Resources Planning & Evaluation - WATSCAN Tool
- Water Risk Assessments & Water Sustainability Reporting
- Water Source Protection and Remediation
- Water Audits - Industry, Buildings, Municipalities, and Agriculture (Irrigation schemes)
- Industrial Siting, Infrastructure, Water Delivery Schemes using WATSCAN
- Fate and Transport of Contaminants
- Water Quality Evaluation
- Groundwater Aquifer Evaluation and Mapping
- Integrated Watershed Management
- Strategizing Water Related CSR
Digital Transformation Services

• Assessment & Advisory Services
  (a) Readiness Assessment
  (b) Preparation of Roadmap with clearly Defined RoI
  (c) Business Process Re-engineering
  (d) DX Training Programmes & Workshops
  (e) Continuous Assessment
  (f) Digital Transformation Certification

• Training
  (a) In company Training Programmes on Digital Transformation
  (b) Online Training Programmes on various aspects of Digital Transformation
  (c) Certification Programme for Skill Enhancement through CII LMS
  (d) Advanced Leadership Training Programme on Digital Transformation for ‘C’ Level Officials in partnership with reputed Indian and Foreign Universities
  (e) Access to CII Digital Library

• Technology Services
  (a) CDT Compendium of Solution / Technology Providers
  (b) Each Solution is certified by a CDT Authorised Agency
  (c) MoU between Solution Providers and CDT to ensure:
    ✓ Simplified and Reliable SLA
    ✓ Handholding Support during implementation and 24/7 Online Support
    ✓ Highly Competitive Pricing
    ✓ Quick Redressal of Grievances
    ✓ Free Updates
• **Cyber Security Services**
  
  (a) Cyber Security Advisory & Consultancy Services  
  (b) Cyber Security Audit  
  (c) Cyber Security Operations Centre  
  (d) Capacity Development Programmes for IT Managers  
  (e) Daily Alerts on Cyber Threats  
  (f) Cyber Security Seminars & Workshops  
  (g) Cyber Security Missions

• **Digital Skill Development Services**
  
  (a) Faculty Training  
  (b) Student Connect (eg: Finishing School, CEO talks)  
  (c) Facilitate Student internship  
  (d) Support research/PhD Programmes in DX  
  (e) Facilitate foreign collaboration / funding for R&D projects in DX
CII’s PPP INITIATIVES

Global Innovation & Technology Alliance

R&D, Education & Innovation Services

- **Funding for Industrial R&D**: Funding for R&D is provided through competitive bidding
- **PPP Fellowships for Doctoral Research**: PhD scholars are jointly sponsored by industry & government for doing industry assigned Research
- **Industry-Academia Collaboration Framework**: Industry linkages of Academic institutions are measured through a framework and detailed analysis are provided
- **Industrial Innovation Framework**: Structured Innovation processes for industry to move up to Innovation Value Chain through a Framework and Awards

CII’s State-level PPP Technology & IP Facilitation Centers

Tamil Nadu Technology Development & Promotion Centre (TNTDPC) / Gujarat Knowledge Application Facilitation Centre (GKAFC)

Intellectual Property Services

- **IP Audit**: Know your IP Assets (KYIPA); A special research tool to measure and manage IP assets
- **IP Filing**: Filing of Patents, Design, Trademarks, Copyrights, Geographical Indications in India & Abroad
- **IP Portfolio Management**: Advisory for domestic and other jurisdictions with maintaining and renewal of IP
- **IP Training**
  - **IP AWAKE**: IP Awareness
  - **PATDRAFT**: Patent Drafting
  - **PATSAT**: Patent Search & Analysis
  - **IPCORP**: In-House training on IPR for Corporate
CII TRADE FAIRS

- Agro Bihar
- Auto Expo - Component Show
- Auto Expo - Motor Show
- Auto Mobile Expo
- Autoserve
- Bengaluru Space Expo
- Bioasia
- CII Agrotech
- CII Chandigarh Fair
- CII Coolex
- CII Industrial Expo
- CII Kanpur Fair
- CII Uttarakhand Fair
- CII-WR Autoshow
- Coolex & Electronics Show
- Energy Expo
- Enterprise India
- Enterprise Odisha
- EXCON
- Food & Bevtech
- Foodpro
- Global Exhibition on Services (GES)

- HealthTech India
- India Design Show
- India Gaming Show
- Innorail
- International Engineering & Technology Fair (IETF)
- International Mining & Machinery Exhibition (IMME)
- International Railway Equipment Exhibition (IREE)
- Krishi Unnayan Mela
- National Arogya
- PVC2D Expo
- Rashtriya Krishi Mela
- Smart Outsourcing Expo and Summit
- Surface & Coating Expo
- The India Pavilion (at various International Shows)
- Logistics
- Future Mobility Show
- ConMac
- International Rail Coach Expo (IRCE)
## CII AWARDS

### National Awards

<table>
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<tr>
<th>Sector</th>
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<td>QUALITY / PRODUCTIVITY</td>
<td>• CII President’s Award&lt;br&gt;• Business Excellence&lt;br&gt;• Quality Circles (National Finals)&lt;br&gt;• Best TPM Kaizen&lt;br&gt;• Six Sigma&lt;br&gt;• Cluster Championship&lt;br&gt;• Food Safety</td>
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<td>SKILLS</td>
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<td>SAFETY, HEALTH &amp; ENVIRONMENT</td>
<td>• Corporate Wellness&lt;br&gt;• Environmental Best Practices</td>
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<td>ENERGY</td>
<td>• National Award for Excellence in Energy Management</td>
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<td>GREEN</td>
<td>• IGBC Green Design Competition for Architecture Students&lt;br&gt;• IGBC Green Awards for Schools&lt;br&gt;• GreenCo Best Practices Award</td>
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<td>WATER</td>
<td>• Excellence In Water Management</td>
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<td>INNOVATION</td>
<td>• Industrial Innovation</td>
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<td>• Social Entrepreneur</td>
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<td>HIGHER EDUCATION</td>
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<td>SUSTAINABILITY</td>
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<td>• Climate Action Programme (CAP) 2.0°</td>
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The Confederation of Indian Industry (CII) works to create and sustain an environment conducive to the development of India, partnering Industry, Government and civil society, through advisory and consultative processes.

CII is a non-government, not-for-profit, industry-led and industry-managed organization, with over 9000 members from the private as well as public sectors, including SMEs and MNCs, and an indirect membership of over 300,000 enterprises from 294 national and regional sectoral industry bodies.

For more than 125 years, CII has been engaged in shaping India’s development journey and works proactively on transforming Indian Industry’s engagement in national development. CII charts change by working closely with Government on policy issues, interfacing with thought leaders, and enhancing efficiency, competitiveness and business opportunities for industry through a range of specialized services and strategic global linkages. It also provides a platform for consensus-building and networking on key issues.

Extending its agenda beyond business, CII assists industry to identify and execute corporate citizenship programmes. Partnerships with civil society organizations carry forward corporate initiatives for integrated and inclusive development across diverse domains including affirmative action, livelihoods, diversity management, skill development, empowerment of women, and sustainable development, to name a few.

As India marches towards its 75th year of Independence in 2022, CII, with the Theme for 2021-22 as Building India for a New World: Competitiveness, Growth, Sustainability, Technology, rededicates itself to meeting the aspirations of citizens for a morally, economically and technologically advanced country in partnership with the Government, Industry and all stakeholders.

With 62 offices, including 10 Centres of Excellence, in India, and 8 overseas offices in Australia, Egypt, Germany, Indonesia, Singapore, UAE, UK, and USA, as well as institutional partnerships with 394 counterpart organizations in 133 countries, CII serves as a reference point for Indian industry and the international business community.