



Confederation of Indian Industry
Northern Region



Delhi

State Annual Report

2009-2010

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chairperson's message

Delhi, with anticipation and expectation, looks forward to hosting the first green Commonwealth Games and setting new benchmarks. Keeping pace with the momentum, the Delhi State Council chose a special agenda of "Preparing Delhi for Commonwealth Games 2010" and set up core groups to shoulder the responsibility of preparing for the mega event.

The Council's initiative commenced with Mr Rakesh Mehta, Chief Secretary, Delhi Government releasing the Delhi@75 report at our Annual General Meeting last year. The objective of the vision report was to capture the aspirations of the people and help set the direction and focus of the year.

Determined to give a fillip to the spirit of preparing Delhi for Commonwealth Games 2010, the Council facilitated programs and interactions with Delhi Government and the Commonwealth Games Organizing Committee like Mr M S Gill, Union Sports Minister and Smt Sheila Dikshit, Chief Minister of Delhi, and Lt. Gen Ashok Vasudeva, Additional Director General, Organising Committee, Commonwealth Games 2010.

I am also happy to share that we partnered with Delhi Transport Corporation to train 500 of its conductors and drivers in basic English language & Skills sensitization. These trained personnel will be deployed to ferry athletes during the games.

Another significant initiative that we have taken forward is to take up a skills gap study for Delhi, which will identify high growth industries and analyse current employment pattern in identified industries in formal and informal sector; forecast employment potential of identified industries in the State by 2015; and map current and future skill requirements of identified industries.

On the policy front, the Council, on the recommendation of the Chief Minister, Smt Sheila Dikshit formed a core group on concrete roads, to advise the government on a workable proposal for construction of concrete roads in Delhi and NCR region. Besides, the Council submitted recommendations to improve the conditions of the Industrial Estates and on the draft Industrial Policy.

In keeping with CII's mandate to work towards making Delhi water positive, the Council organized a workshop with Delhi Jal Board for the hospitality sector to work towards integrated water management. To ensure economic usage of water, CII also conducted a preliminary study on Water Audits in Hotels and Restaurants in Delhi.

Conscious of our social commitments, we organized two HIV/ AIDS awareness workshops in association with Delhi State Aids Control Society for our members.

The Yi Delhi Chapter has been very active this year. Focusing on the areas of primary education, primary healthcare, environment and employability, many activities were conducted. A very successful political debate, Challenges before Young India, was conducted in association with Headlines Today. Yi Delhi Chapter also played the host to Yi National Summit held in February this year. I congratulate Yi Delhi Executive Council, led by Mr Rahul Chawla, Chairman, Yi Delhi Chapter for their commitment.

Overall, this has been a year of consolidation and focusing on initiatives in several areas. Many of the initiatives, I believe, will yield results in the coming year as the Commonwealth Games draws near. I must take this opportunity to thank my Vice Chairman, Mr Arvind Nair for his support and cooperation in the work of the Council.

I also wish to place on record my special appreciation of the efforts of the Core Group Convenors: Mr A K Kaul, Mr Ravi Bhoothalingam, Mr Pranay Sinha, Mr Naveen Raheja, Mr Akhileshwar Sahay, Mr Sushil Verma, Ms Mona Gupta and all the Council Members, who translated the Council's vision for Delhi in this year.

Delhi continued to receive strong support from its members as always and I am extremely happy to announce that in the last one year, our membership grew from 713 to 779 members in our State.

I am grateful to all the members for their support and participation to take forward the agenda of the State Council. I am confident that the Council will continue to play the essential role of an enabler to encourage business and enterprise in the coming year and wish them all success.

RUMJHUM CHATTERJEE

Chairperson, Delhi State Council

Empower Delhi Govt by putting an end to multiplicity of authorities: Chief Minister

18 June, 2009

"There is need for administrative reforms and the central government is looking into it," the Chief Minister of Delhi Smt Sheila Dikshit shared at the CII conference on 'Making Delhi a world-class City'. She added that the multiplicity of authorities was affecting the infrastructure development for the Commonwealth Games, as the DDA (Delhi Development Authority), MCD (Municipal Corporation of Delhi) and Delhi Police were not under the Delhi government.

Lending his support to the Chief Minister's demand to end multiplicity of authorities, Youth Affairs and Sports Minister M S Gill said, "I do believe that there has to be a unity of command over the governance and central government should consider it. It is a bit difficult to govern a state if the police and civic authorities are not under one control." Stressing on the Government's keen focus on the Games, he said that the Government has increased the outlay for stadium development to Rs 2,460 crore from Rs 1,000 crore.

CII trains 500 DTC drivers and conductors on soft skills in preparation for Commonwealth Games

18 August, 2009

An MoU was signed between Delhi Transport Corporation and CII to impart training to 500 drivers and conductors of Delhi Transport Corporation, who will be deployed to ferry athletes during the forthcoming Commonwealth Games-2010. Ms Rumjhum Chatterjee, Chairperson, CII Delhi signed the MoU on behalf of CII and Mr Naresh Kumar, Managing Director, Delhi Transport Corporation signed on behalf of DTC.

The batch-wise training of the drivers and conductors on the soft skills/ basic English language and skill sensitisation concluded successfully in November. The main objective of this training programme was to train drivers and conductors of Delhi Transport Corporation to enable them:

- To become sensitive to basic etiquette with passengers
- Be sensitive to cultural diversity in passengers
- Be able to recall tourist related information in and around Delhi
- Develop positive image of Delhi among the guests coming for Commonwealth Games 2010
- To discover fundamental soft skills
- Develop basic customer care skills
- To speak/understand simple every day English sentences with passengers



From the top: Smt Sheila Dikshit, Chief Minister of Delhi and Mr M S Gill, Youth Affairs and Sports, Govt of Delhi, at the Inaugural Session of the CII conference on 'Making Delhi a world-class City'; Shri Arvinder Singh Lovely, Minister of Transport, Delhi at the launch of Soft Skills Training programme for DTC drivers and conductors; Mr Rakesh Mehta, Chief Secretary, Delhi Government releasing the Delhi@75 report at the Annual General Meeting

Skills Mapping Study for Delhi

CII is undertaking a skills mapping study on the recommendation of the Chief Minister of Delhi, Smt Sheila Dikshit.

CII made a presentation on the proposed Skills Mapping Study for Delhi on 1st December to the Executive Council of the Delhi Skills Mission Society, chaired by Mr Rakesh Mehta, Chief Secretary. The Council has approved the proposed study.

The main objectives of the study are:

- To identify high growth industries in both formal and informal sectors in the State
- To analyze current employment pattern in the identified industries in formal and informal sectors
- Forecast employment potential of identified industries in the State by 2015
- Map current and future education infrastructure requirement in the State
- Map current and future skill requirements of identified industries in the State
- Suggest suitable interventions by key stakeholders

Delhi Government has set up the Delhi Skills Mission, with the aim to contribute to Delhi's development by training local populace in areas that have high growth demand. The mission aims to improve the quality, quantity and reach of both the short-term and long-term skill training.

CII has been invited to be a part of the Governing Council of the Mission, which is headed by the Chief Minister of Delhi and the Executive Council, headed by the Chief Secretary.

Delhi annual session and panel discussion on 'Delhi & Haryana: Agenda for Partnerships Focus: Commonwealth Games 2010'

7 March, 2009

At the Annual Session, Mr Rakesh Mehta, Chief Secretary, Government of NCT of Delhi, briefed the audience about the status of various projects and mentioned that an efficiency rate of 15% per month had been maintained for completion of Commonwealth Games related projects.

Echoing optimism, Mr V K Verma, Director General, Commonwealth Games Secretariat said that the games would help in projecting the intrinsic worth of Delhi to a 71-country member platform. The games will see 30,000 volunteers deputed during the games for its smooth functioning.

Mr Sarban Singh, Financial Commissioner and Principal Secretary (Sports and Youth Affairs), Government of Haryana said, Haryana extended full support to Delhi in offering efficient transportation, effective security measures, availability of water and power services etc. On accommodation front, Haryana is dedicated to providing 7,000 rooms during the games.

Mr Samir Mathur, Financial Commissioner and Principal Secretary, Transport and Civil Aviation, Government of Haryana said that the legal framework for seamless connectivity between Delhi and NCR had been successfully formulated. The Government of Haryana has proposed setting up two heliports for efficient visitor travel management during the games and afterwards. Mr Vishva Mohan, Joint Commissioner (Transport), Delhi Government, highlighted that 11,000 busses will be accommodated in

Delhi to deal with the issue of transportation during the course of time. He stated that parking lots are also underway at micro and macro level.

Mr Ankur Bhatia, Managing Director, Amadeus India Pvt. Ltd said that Commonwealth Games should be seen as a tourism stimulus for Delhi, since recession has drastically reduced tourism. Post games, India will see more of foreign tourists coming in and availing the facilities developed in the backdrop of the games.

Moderating the session, Mr Shivinder Mohan Singh, then Chairman, CII Delhi State Council, urged the government to extensively communicate and share information with the public.



DELHI 2010
XIX COMMONWEALTH GAMES
COME OUT AND PLAY



Preparing for Commonwealth Games

CII's Nine point Agenda

1. Provide soft skills training to 500 bus drivers and conductors.
2. Soft skills programmes for Delhi Jal Board (DJB) Officials conducted and similar ones planned for Delhi Police.
3. In Rajasthan, CII has been working with Police on soft skills and this model is replicable in Delhi.
4. Special Medical Tourism and Healthcare Package, including emergency packages during the 2010 Games.
5. CII members will be adopting parks, traffic islands and roundabouts and help in the beautification of the city. CII would be looking at adopting parks and gardens.
6. Traffic management, drivers training, and road safety measures.
7. Enroll hotels and restaurants to volunteer to adopt water conservation measures and submit themselves to an independent audit.
8. Training modules for drivers, waiters & security guards.
9. Help with the identification & training of volunteers.

Interaction with Additional Director General, Organising Committee, Commonwealth Games

24 July, 2009

An interaction was organised with Lt Gen Ashok Vasudeva, Additional Director General, Organising Committee Commonwealth Games 2010, to understand the current status on various projects related to Commonwealth Games and to explore opportunities for industry-government partnership. Lt Gen Vasudeva urged members to interact with Delhi Government to explore various opportunities related to the Games.

Food Safety & Quality: India Prepares for Commonwealth Games 2010

16 October, 2009

Smt Sheila Dikshit, Chief Minister of Delhi flagged off Food Safety Run & Walkathon organised by CII on World Food Day at India Gate, New Delhi. The theme of the event was 'Food Safety & Quality: India Prepares for Commonwealth Games 2010'. CII, through this initiative presented its perspective for safe, hygienic, and quality food availability. This event is an endeavour to brand Indian cuisine as nutritious, healthy and hygienic. An oath taking ceremony was also held to position India as a safe food destination for the upcoming games, by adhering to food safety norms at all food serving establishments and at home. The event was attended by around 2,500 participants including school children, senior citizens, and people from other walks of life.



Smt. Sheila Dikshit, Chief Minister of Delhi at the oath-taking ceremony on the World Food Day

Seminar on safe and secure shopping

24 March, 2009

Willingness of people to follow laws on land and road, public spaces and infrastructure will help in dealing with the issue of safety, said Mr PV Mahashabdey, Director, Buildings DDA. He further stated that handling of malls at various stages of design, development, occupancy and post occupancy can ensure a secure shopping environment.

The event outlined need for strategic security management during the upcoming Commonwealth Games Delhi 2010. It also urged for women friendly shopping complexes, with design and surveillance module to deal with potential safety threat.

Mr Mahashabdey added that people of Delhi have accepted the mall culture. This is reflected in the Delhi Master Plan 2021, which designates shopping compounds as commercial complexes. The Master Plan has provisions to supplement market developments with suitable Action Plans.

According to Maj Gen G D Bakshi (Retd), India is vulnerable to asymmetric terror warfare. He outlined the PPP arrangement between security agencies, ex-defense personnel and government for combating terrorist threats during the upcoming Commonwealth Games 2010. He brought to notice various devices like sprays that make surface slippery, video surveillance, sniffer dogs etc. could be used to track threat elements at crowded areas.

Sharing an extensive knowledge on Fire and Smoke Management, Mr R C Sharma, Chief Fire Officer, Delhi Fire Service highlighted that Delhi Metro Rail Corporation (DMRC) has a very effective Smoke Management System.

Mr Arvind Nair, Managing Director, Vice Chairman, Delhi State Council stated the need to ensure that Delhi develops a reputation for being safe for women and adopted measures required to make Delhi national and international shopping destination. Mr Pranay Sinha, Managing Director, Star Centres, pointed out that Delhi will be home to 50 shopping malls by the end of 2010 and around 100 are at various stages of development.

CII responds to Chief Minister's call to find effective, workable road solutions

15 December, 2009

Responding to Delhi Chief Minister Smt Sheila Dikshit's call to give pragmatic solutions for Delhi, CII has set up a Core Group involving key representatives from construction companies, consultants, project authorities, technology solution providers and PWD, Delhi and will submit a workable proposal to the Delhi Government. The first Core Group meeting was held in December for getting inputs from all concerned organizations.



Integrated transport solutions for NCR

9 January, 2010

Delhi, as the most populous metropolis of the country, poses serious questions about the mobility of the people, with the automobile-centric Delhi already becoming transport gridlocked. Addressing the inaugural session, Dr Noor Mohammed, Member Secretary NCR Planning Board shared the details of the Integrated Transport Plan for NCR prepared by the board.

Emphasizing on the constraint of road space in Delhi, Mr J S Sindhu, Joint Commissioner, Transport, Government of NCT Delhi said that while the road length in Delhi has grown by 3.7% over the last 40 years the number of vehicles has increased 26 times. Out of the 60 lakh vehicles plying in Delhi, 90% of the buses were private vehicles. This has led to a congestion of the roads.

Mr Schmidt Manfred, Director, Sales & Marketing Hybrid Drives World Wide, Siemens AG shared the concept of hybrid transportation, which runs on a combination of batteries and fossil fuel. Appreciating the metro initiative and also the efforts towards using environment friendly CNG, he suggested that India should adopt hybrid transportation.



Top: CII's first Core Group meeting in response to Chief Minister's call to find effective, workable road solutions

Above: Inaugural session of the Conference on Transport

CII recommendations on Industrial Estates presented to the Delhi Government

- All Industrial Estates in the state should be under DSIIIDC. DSIIIDC should create an independent agency with a specific purpose of governing the estates and should be headed by a CEO
- Single window system should be implemented for clearances and approvals required by entrepreneurs to set up units inside the Industrial Estate
- The maintenance of each Industrial Estate should be done by a governing body comprising representatives of key units in the estate and government officials. The body should be financially empowered by putting a maintenance budget at its disposal. Portion of the development charges collected from respective estates could be allocated for this purpose



From the top: Mr Ramesh Negi, CEO, Delhi Jal Board with Mr Lim Chee Onn Special Adviser, Keppel Corporation, Singapore; Inaugural Session of Pravasi Bhartiya Divas; Ms Rina Ray, Managing Director, Delhi Tourism and Transportation Development Corporation and Secretary, Art and Culture, Delhi Government interacting with Delhi State Council Members; Dr Kiran Walia, Minister of Health, Government of Delhi at the India Economic Summit

Meeting with CEO, Delhi Jal Board

14 December, 2009

During his visit, Mr Lim Chee Onn, Special Adviser, Keppel Corporation, Singapore, shared that Singapore had pursued a very robust environmental and water policy, which had helped it become self-sufficient in water resources. Mr Negi, while mentioning that the two city-states had a lot in common, added that Delhi Government would be keen to explore the possibility of Singapore's assistance in areas like detection and curbing of leakages, water meter testing and validation and skill-based training in the area of plumbing.

Delhi at the Pravasi Bharati Divas

7-9 January, 2009

Inaugurating the Pravasi Bharati Divas, Prime Minister Dr Manmohan Singh felt that overseas Indians should be encouraged to join public life and politics upon their return to India, just as they are joining business and academia. Smt Sheila Dikshit welcomed all the delegates to Delhi.

Interaction with Managing Director, DTTDC and Secretary, Art and Culture, Government of Delhi

15 September, 2009

Giving Delhi State Council members a peek into the activities planned by the Delhi Government, Ms Rina Ray, Managing Director, Delhi Tourism and Transportation Development Corporation and Secretary, Art and Culture, Delhi Government, said that there would be a number of tourism projects, which will be driven under the PPP mode.

India Economic Summit

8-10 November, 2009

During the Summit, Dr Kiran Walia, Health Minister, Government of Delh, emphasised on partnerships between the public and private sector and added that the country needed a national-level multifunctional body to coordinate a pandemic preparedness plan and response.

Meeting with Managing Director, Delhi State Industrial & Infrastructure Development Corporation (DSIIDC)

17 December, 2009

The Singapore Business Federation, South Asia Business Group (SABG) organized a business mission to Delhi to understand the opportunities available in New Delhi by networking with key business and government agencies in Indian cities. In view of the above CII organized a meeting with Mr Chetan Sanghi MD, DSIIDC with the Singapore Delegation.



CII conducts preliminary study on 'Water Audits in Hotels and Restaurants in Delhi'

29-31 July, 2009

Keeping in view a critical need to educate the industry on water management and conservation, CII facilitated a preliminary study with CII Green Business Centre, Hyderabad to conduct Water Audits in 9 hotels and restaurants in Delhi.

Preliminary Water Audit at Delhi Jal Board

CII undertook preliminary water audit report at DJB building. The recommendations have been submitted to CEO-DJB.

National seminar on 'Water Equipment and Management'

18 November, 2009

Speaking at the National Seminar on Water Equipment and Management, Smt Sheila Dikshit, Chief Minister of Delhi stressed on the issue of water usage and said, "We have a bad distribution system along with our urban problems such as illegal colonies and illegal tankers." "With the help of the private sector providing effective management and innovation we can improve water situation in India," she added.

International Conference and Exposition on Water Management and Waste Water Technologies

17-18 February, 2010

The broad objective of the two-day event was to highlight issues related to water sector in India and suggest methods to improve the situation through conservation of water, restoration of water and recycling of wastewater. The conference also explored issues relating to the regulatory and governance framework as well as investigate potential commercially viable models in the areas of water management, water infrastructure projects and water treatment technologies. An exposition on waste water technologies was also organised on the occasion. Following are the takeaways of the event :

- Government to put a price tag on the usage of water
- Private players to join hands with those in power to work towards food security and stemming climate change



Top: Water audit at Delhi Jal Board in Progress

Above: Smt Sheila Dikshit, Chief Minister of Delhi addressing the participants at the Seminar on 'Water Equipment and Management'



- After the Indo-US civil nuclear deal, the conservation of the Himalayan ecosystem, which sustains 40 per cent of the world, should top the agenda between the two countries
- Need for an evolved PPP model and change in the mindsets of the authorities, the consumers as well as the private players
- Treated water could be used in construction sector
- Need for more small dams to ensure better distribution and storage of water
- Need to deliberate on the issue of pricing water, and ensuring more pro-active private player action
- Both centralised (authority-level) and decentralised (consumer-level) purification solutions and recycling plants are needed for an effective and sustainable answer to the problem of quantity and quality in water
- There have been commendable corporate social responsibility (CSR) initiatives by the Indian industry, and that is all the more reason to believe that industry has a great potential to motivate and materially benefit the country through its endeavours
- Eighty-five per cent of the expense on a pump is on the electricity used to run it. If we can make pumps more efficient, this energy consumption can be brought down and a significant amount of money can also be saved, apart from helping conserve environment
- Residential colonies and individual residences need water for varying needs, which leaves scope for reuse at different levels in different degrees. Use of technology at the micro level can go a long way



Top: Mr Ramesh Negi, CEO-DJB at the International Conference and Exposition on Water Management and Waste Water Technologies

Above: Mr Ramesh Negi, CEO, Delhi Jal Board (third from left) at the workshop on 'How to become Water Wise'

'How to Become Water Wise'

4 May, 2009

In the backdrop of climate change and brewing up water crisis, CII, jointly with the Delhi Jal Board (DJB), organised a workshop on 'How to become Water Wise.' "The industry should have water audits; however, we are yet to facilitate a comprehensive mechanism for such audits," said Mr Ramesh Negi, CEO, Delhi Jal Board at the workshop. With regard to regulations on ground water extraction, a consensus was generated to propose recommendations to extend tax breaks to those in the hospitality industry who maintained 100% water recycling.

Mr Sanjay Sharma, Director, Manufacturing, Hindustan Coca Cola Beverages Pvt Ltd, called for a transition from a technological/legal licensing to social licensing. Suggesting detailed account of water audits, Mr C Sripathi, Counsellor, CII Green Business Centre stated that water conservation's aim is to minimise the intake of fresh water.

Mr Vikram Bakshi, Past Chairman, CII Delhi said that while initially the focus was on sensitising school children on the need and importance of water management and conservation, this year CII and DJB have decided to join hands to reach out to the industry and upscale their activities.

Conference on Infrastructure Management: 'Delivering Value in Turbulent Business Environments'

1 July, 2009

The development of infrastructure should be supplemented with actively maintaining the existing projects opined Mr Anshuman Magazine, Chairman & Managing Director, CB Richard Ellis South Asia Pvt Ltd. Lt Gen Ashok Vasdeva, PVSM, AVSM, VSM (Retd) Additional Direction General, Organizing Committee Commonwealth Games 2010 said that security is of paramount importance during the upcoming games. Ms Rumjhum Chatterjee, Chairperson, CII Delhi urged the industry to innovate and device practices that minimize waste. She further added that resource efficient practices are essential to achieve operational efficiency as a long-term strategy.

Panel discussion on 'Enhancing Capacities of Construction Equipment for Up-Scaling Infrastructure Development'

12 November, 2009

The panel discussion highlighted how equipment and technology can help enhance the capabilities of construction and contracting companies, which in turn help the infrastructure sector as whole. Mr Chetan D Sanghi, Managing Director, Delhi State Industrial & Infrastructure Development Corporation was the Chief Guest for the Session.

Workshop on 'Creating a Manager's Manager'

3 September, 2009

In cognizance of the changing role of the administrative professional, the workshop primarily focused on techniques to help participants achieve excellence at their workplace. 65 participants from various organizations participated in the workshop. The programme provided an opportunity to participants to learn about relevant management concepts and processes to enhance their contribution and effectiveness in office management.

Doing Business with the United Nations: Vendor Registration and Development programme

8-9 October, 2009

The primary objective of this session was to create an interactive platform between UN Procurement Division (UNPD) representatives and Indian business houses in order to encourage and increase participation in the United Nations Global Marketplace initiatives. The session was addressed by Mr Paul Buades, Director, UNPD, Ms Neeru Singh, Policy & Best Practices Officer, UNPD and Mr Abiye Degafie, Procurement Manager, UNICEF India.

Preliminary 22nd Quality Circle Competition

5 October, 2009

The 22nd Quality Control (QC) Circle Competition (Preliminaries) 2009-2010 was organized by CII Delhi State Council at India Habitat Centre, New Delhi. Mr KN Rattan gave away the trophies and certificates to the winners comprising of 'Everest' from BEL Ghaziabad; 1st Runner up was 'Tushar' from Bajaj Hindustan and 2nd Runner up was 'Creative' from Napino Auto & Electronics. These teams will now participate in the Regional Final as a pre runner to the national competition. 12 Quality Circle teams comprising of workmen gave presentations on the specific projects handled by them at their work place.

Manufacturing excellence mission

6 June, 2009

In keeping with the Confederation's initiative to share Best Practices, CII Delhi organised a one-day 'Manufacturing Excellence Study Mission' to the select manufacturing units in Noida. The mission provided an opportunity to 22 professionals from various manufacturing companies to visit the plants of Samsung India Pvt Ltd and Minda Corporation. The delegation interacted directly with these trendsetter companies who have maintained their highly competitive position within the market place in the time of economic distress by excelling in lean manufacturing.



From the top: Award ceremony during the Quality Circle Competition; Mission members at Samsung India Pvt Ltd, Noida; HR Mission Members at Classic Stripes Pvt Ltd, Mumbai

Healthcare study mission to Mumbai

29-30 October, 2009

CII Delhi organized an experience-sharing Study Mission to Mumbai. The two-day mission visited Breach Candy Hospital Trust, Wockhardt Hospital, PD Hinduja Hospital and Tata Memorial Centre. The mission was intended to expose the industry to the facilities and best practices being followed by the trend-setters. The 16-member mission learnt more about hospital development and management strategy and also studied specific areas of healthcare infrastructure and healthcare delivery.

Study mission on HR Best Practices

12-13 November, 2009

To share best practices in Human Resources, CII Delhi organised a two-day Study Mission on showcasing HR Best Practices in Mumbai.

The 15-member mission visited Procter & Gamble Ltd, Cadbury India Ltd, Classic Stripes Pvt Ltd and ICICI Bank Ltd. The objective of the mission was to get an insight on various spheres of Human Resource Practices of member companies and to share views on the direction that needs to be taken to achieve excellence in Human Resource Management.

The delegation was well represented by the HR leaders from, Cargo Service Centre India Pvt Ltd, Educational Initiatives Pvt. Ltd, Excel Crop Care Limited, Hero Honda Motors Ltd, InterGlobe Aviation, InterGlobe Technologies, InterGlobe Technology Quotient, KEC International Ltd, Network Solutions Pvt Ltd, Raychem RPG Ltd & TAFE Motors & Tractors Limited across the country.



exploring horizons

AIDS awareness and sensitisation

CII joins hand with Delhi Government to catalyse Industry involvement in HIV/AIDS prevention, 10 June, 2009

With a view to galvanise awareness and support of industry towards the pandemic of HIV/AIDS, CII Delhi along with Delhi State AIDS Control Society (DSACS) organised an 'Awareness Session on HIV/AIDS' for the staff of Paharpur Business Centre (PBC). The purpose of this collaborative initiative was to build capacity in the system, and in the absence of standard protocols on treatment of AIDS, strengthen the skills through experience sharing.

Strengthening partnerships for safer tomorrow: sensitization programme on HIV/AIDS

20 November, 2009

Creation of networks to disseminate information, voluntary counselling and testing services can be an effective instrument in reversing the effects of HIV/AIDS, said Mr F O Hashmi, Project Director, Delhi State Aids Control Society. He was speaking at a session organised by International Labour Organisation (ILO), Delhi State Aids Control Society (DSACS) and CII. Ms Meenakshi Dhanda, member CSR sub-committee CII, Northern Region stated that CII had trained 38,500 people through workshops and infotainment in order to strengthen corporate responsibility for a safer tomorrow. In addition, 463 professionals have been trained on antiretroviral therapy and 233 corporate members are signatory to the HIV policy for CII.

Yi Learning Session on 'Challenges before Young India'

9 May, 2009

In the heat of elections, the session was on the format of a political debate that included representation from Congress, Bhartiya Janata Party, Communist Party of India and an independent candidate. Mr Rahul Chawla, Chapter Chair, Yi Delhi & National Events Chair in his welcome remarks introduced the newly formed council and shared the work plan for the year. He then introduced the moderator, Mr Rahul Kanwal, Executive Editor, Headlines Today. The session was recorded and telecast by Headlines Today. Around 80 members and guests attended the interactive debate.

Yi Session on Mumbai Dabbawalas: Masters of Supply Chain Management

12 September, 2009

The business of the Mumbai Dabbawala is not a catering business but that of managing an effective supply chain. and providing timely solution to the

lakhs of Mumbaikars, at a very nominal fee. The Dabbawalas deliver approximately 2,00,000 lunches everyday from suburban homes to downtown offices in Mumbai. Mr Rahul Chawla, Chapter Chair, Yi Delhi gave a brief background about the Mumbai Dabbawalas and their function in Mumbai. Dr Pawan G Agarwal, CEO of the Mumbai Dabbawala Association gave the members a bird's eye view of the achievements of the Mumbai Dabbawalas in terms of their receiving the six-sigma quality parameter.

'The Art of Leadership' with William S Cohen Former United States Secretary of Defense

19 November, 2009

At the Yi-organised session, Mr Gautam Thapar, Chairman, Aspen Institute India touted Mr Cohen as one of the 200 leaders of world. Mr Cohen said that there were many components of leadership like intelligence, self confidence, knowledge, ability to motivate & inspire, perseverance, sharing credit, being open minded, ability to look at things differently which largely depend on place, time and the prevalent culture.



From the top: Yi Debate on 'Challenges before Young India' in progress; Mr Akshay Bhalla, Co Chair, Yi Delhi, Dr Pawan G Agarwal, CEO, Mumbai Dabbawala Association and Mr Rahul Chawla, Chapter Chair, Yi Delhi at the session on 'Mumbai Dabbawalas: Masters of Supply Chain Management'; Dr Shikha Sharma, Healthcare Chair, Yi Delhi facilitating health camp at Munirka Basti; Mr Mark Parkinson, Director, The Shri Ram Schools & Ms Yashodhara Bajoria signing the MoU for Yi-TSRS Net Launch

Yi Environment Session on 'How to grow your own fresh air'

29 August, 2009

The session was organised as a part of Yi chapter's environment initiative by Mr. Kamal Meattle, Chief Executive Officer, Paharpur Business Centre & Software Technology Incubator Park. He apprised the members on the aspects of water scarcity and global warming and India being the fifth largest producer of green house gases. Post his interaction he showed the members through the presentation, the plants that can be grown indoors and are scientifically proven to reduce the carbon emissions within closed spaces like offices and homes.

Learning Session on Leadership: Effectiveness to Greatness

29 August, 2009

Mr Lavleen Raheja, Chairman & CEO of Franklin Covey – India & South Asia gave a presentation on effective leadership skills to the members of Yi Delhi. Through his presentation he gave the members a newer perspective on effective leadership both at personal and professional levels. Around 40 Yi members attended the session.

Yi Bowling Championship 2009

30 July, 2009

Young Indians (Yi), Delhi Chapter organised a Bowling Competition for the school students of Delhi and NCR at BluO Ambience Mall. The event provided an exciting bowling experience to the young adults. The bowling competition gave an opportunity to the students to interact with each other and know more about Yi activities.

Yi Delhi Health Camp

25 October, 2009

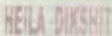
Yi Delhi organised a Health Camp at Munirka Basti, New Delhi. The camp was organised in association with Divya Jyoti Foundation. A general physician and ENT specialist first examined the children and Dr Shikha Sharma, Yi member distributed de-worming capsule, paracetamol and cough syrups.

Two Yi Student Nets Launched at The Shri Ram Schools, 13 April 2009, Gurgaon

Yi Student Net Launched at Vidya Sanskar International School, 22 April 2009, Faridabad

NEW DELHI, 16 JUNE: Emphasis upon the multiplicity of various agencies, Mrs Shila Dabshi, the chief minister of Delhi today agreed that more and more authorities have become a major hurdle in the development work for Commonwealth Games.

Though as per Mrs. Dikshit, Government of India is looking into this matter. "We have already given mandate and even the Prime Minister and the government know administrative arrangements need to come together to further the work and we hope efforts for this will definitely be made," said Mrs. Dikshit.



so potent at the time, was considered," said My Call
Cru's view. The latter, however, is not considered as the
there has to be **COMMONWEALTH GAMES 2011**

NEW DELHI 18 JUNE: Chief minister Sheila Dikshit announced that Delhi will host the first ever green Commonwealth Games. 'This will be the first such Games. All elements of the Games - infrastructure, stadiums, services and utilities will be 'green'," said Mrs Dikshit. □ SSS

From on the Coast, he said that the government has increased the ceiling for state development to Rs 2,400 crore from Rs 1,000 crore. "Though we hope that the 'great challenge' of raising

...information on place will be on

Staff Reporter ■ New Delhi

The Delhi Transport Corporation has decided to train its 300 conductors and drivers to be deployed on the buses especially on the routes connecting Games venues in the city. The conductors and drivers will be trained in soft skills, basic English language and skill sensitisation by Confederation of Indian

A Memorandum of Understanding (MoU) in this regard was signed by the DTG on Tuesday. The CII has also been given responsibility to design the dress for conductors and drivers for Games.

"The bus crew will be imparted basic etiquettes and general knowledge about Delhi so that they can talk and guide foreign tourists and sport lovers during Games," said Naresh Kumar, Managing

Director of DTC. The training is in 15 days and is divided into three parts of five days. It consists of a capsule course of five days and two refresher courses of 5 days each which will be given after a duration of two months. "We have selected young, physically fit and store educated conductors and drivers for training," added Kamat. The corporation has selected 250 drivers and 250 drivers for the training who will be trained in batch of 25 each. The training of the first batch will start from September 7 and bus crew will also be given refresher course before the Games to brush up their language, DTC will

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rep-PCH and *Starting the Games*.
 Simon Mathew, *Simon Mathew*

K. Yarrow, vice-president of "The Green" for the International Institute for Sustainable Development, says that the U.S. and other nations need to "develop a new paradigm" for energy and environmental policy. He says that the U.S. has been "too slow" to act on energy and environmental issues, and that the U.S. has been "too slow" to act on energy and environmental issues.

प्राप्त करारानुसार २० नवंबर

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The Delhi Jal Board and The Confederation of Indian Industry jointly conducted a workshop recently on "How to become Water Wise" at the Indus Habitat Centre to address and resolve the pertinent issue of increasing scarcity of fresh water recently. Mr. Ramesh Negi, CEO, DIJB said, "The only remedy to an



...the strategy of
...which endorses wa-
...Reduction, Reuse and
...cycle. The industry
...to devise a mecha-
...of water audits".

and *Staph. aureus* (1990) 1000

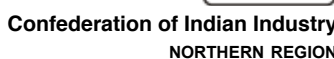
कर्मचारी अधिकांश रोजगार को खो चुके हैं। निम्नानुसार के अनुसंधान से ही हो सकता है।

मुद्रास्फीति चारम से व्यापारिक इकाई पर एक के इलेवन का औसत किया जा सकता है। मेरी पुश्तकार को दिखने और कम्प्यूटेशनल ऑन-लाइन इंडस्ट्री (सॉफ्टवेयर) के अनुसंधान समूहजन के इंडिया रीप्रेजेंटेशन से।

“मैंने समझा कि मैंने किया पर अत्यधिक कम संशोधन कर ले।”

डेया इन्स्टिट्यूट सेंटर में
कार्यशाला

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